

AFRICAN WANDERER

TOURS + SAFARIS

TRAVEL TERMS & CONDITIONS (Jan 2021 - Dec 2021)

1. Contract

This contract is between the Client(s) and African Wanderer CC and comes into effect once the booking has been confirmed in writing. With the written confirmation the Clients accept the terms and conditions as expressed in this document.

2. Definitions

Booking: A reservation which is done by the Client, or by the client's representative (travel agency). All reservations must be done in writing only - via email.

Client:

- (A) The person who places or accepts the booking, on behalf of himself/herself, and persons under his/her authority if such a booking is not done through another agency, which means that all are bound by the booking conditions as if they had individually made the applications themselves;
- (B) The travel agency who places a booking for any person or group of persons or company with African Wanderer CC

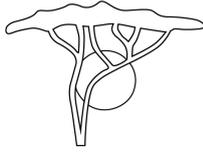
3. Payment & bank charges

A confirmation deposit of 20% of the total tour price is due once the booking is confirmed in writing. The tour balance has to be paid 45 days prior to arrival in Namibia. Bookings made within 30 days of arrival in Namibia have to be paid in full upon receipt of confirmation.

Documents will be released only upon receipt of the full payment. African Wanderer CC reserves the right to cancel without notice any reservation in respect of which the required 20% deposit has not been received.

Reservations cannot be confirmed without proof of a confirmation deposit payment received via email.

Bank charges are for the depositor's/payer's account including possible difference in exchange rates if the payment is made in foreign currencies. Credit card payments are accepted via a secure payment link.



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4. Cancellations

All cancellations must be done in writing, with the following cancellation policy.

30+ days prior to arrival - we refund 90% of all monies received to date

Up to 15 days prior to arrival we refund 50% of all monies received to date

Less than 15 days prior to arrival we will be unable to refund monies received

Postponement due to Covid-19 related travel restrictions

Confirmed bookings for which we have received a deposit or full payment, will be secured should a client not be able to arrive in Namibia as planned due to Covid-19 related instances. Bookings can be amended up to 12 months (2020 / 2021). If guests do not have future travel dates as yet and are not sure when they will travel, we will issue a voucher for future use (valid for 2 years).

Should the client decide to travel after December 2021, the quote will be amended to reflect the applicable year's supplier rates.

5. Services rendered

The scope and nature of the contractual services offered will be limited to those included in our written confirmation.

6. Variations to itinerary/services/accommodation

African Wanderer CC

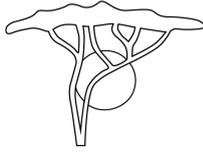
African Wanderer CC reserves the right to change the confirmed itinerary in case of unforeseen circumstances that might affect the safety of the Clients, force majeure or any reason beyond the control of African Wanderer CC. African Wanderer CC will endeavour to provide an adequate alternative, but will accept no liability whatsoever. Any resultant expense will be borne by the Client and any saving will be refunded to the Client.

Client

In case the Clients request to change the confirmed itinerary, the company shall try to accommodate this request, but the changes may result in the charge of the above mentioned cancellation fees and of additional costs for the new services/accommodation requested. This is subject to a new quotation, which will be given by the company to the client in writing by email.

7. Waiver and indemnity

While every precaution is taken to ensure the safety of all persons participating in the tour, the client, his/her heirs, dependants, agents, executors or their assignees hereby irrevocably waive any claims which they may have against African Wanderer CC for any form of compensation for damages which they may suffer due to injury and/or loss of any nature whatsoever, which includes



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accidents caused by the client's own actions, injuries or death while on safari, in transportation vehicles or at any place during the safari, or sickness or the death at any time after the safari.

African Wanderer CC shall not be liable for any accident which may occur either in air traffic or when making use of usual local transport of any kind, whether on land or on water and/or by means of rented safari vehicles. The same applies to any other kind of hiking or other sporting activities and/or assaults or attacks by persons or animals. Should any service interruption occur in connection with outside services for which we merely act as agents and which have been thus referred to in our travel documents, African Wanderer CC cannot be held liable thereof. We do not assume liability either for any damage or loss incurred to any personal belongings, whether through theft or extreme environmental conditions, such as sand, dust, humidity, lengthy distances covered on difficult roads and tough tracks, and the like. African Wanderer CC shall not be liable for any reservations made by the Client directly with any establishment/operator/service/transportation.

8. Health

It is the sole responsibility of the Client to ensure that his/her inoculations are in order prior to departure. It is the Client's obligation to ensure that he/she is medically fit and able to embark upon the safari. African Wanderer CC representatives' opinion on health issues is not final and must be reconfirmed and verified by/with a medical practitioner authorised to advise on health issues/questions. African Wanderer CC cannot be held liable if the Clients follow unprofessional advice on any health issues/questions.

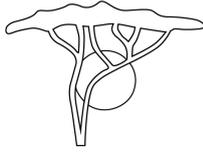
9. Passport and visas

It is the sole responsibility of the client to ensure that his/her travel documents, passports and visas are valid and are in order prior to departure. African Wanderer CC cannot be held liable for any visa or documentation not held by the client, nor will they be held liable should a passenger be refused entry into any Country for any reason.

The official opinion/advice/requirements of the High Commission and/or Embassy of the Country in question is final. African Wanderer CC representatives advice and/or opinion on visa/passport issues must be verified by contacting the High Commission and/or the Embassy of the Country in question for latest updated information on visa/passport requirements.

10. Baggage

African Wanderer CC accepts no liability for any loss or damage to luggage and/or personal effects



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11. Insurance

A comprehensive travel cancellation, curtailment and medical insurance is compulsory on all tours organised by African Wanderer CC and must be arranged by the Client in due time and prior to arrival in Namibia.

12. Dietary requirements

Guests with special dietary problems must inform us in advance in order for us to communicate this to our suppliers.

13. Consent

The payment of the deposit or any other partial payment for a reservation on a safari constitutes consent by all guests covered by that payment to all provisions of the conditions and general information contained in this document. The terms, under which the Clients agree to take these safaris, can be changed only in writing by an authorised member of African Wanderer CC

14. Wild animals

Please be aware that safaris may take guests into close contact with wild animals. Attacks by wild animals are rare, but no safari into the African wilderness can guarantee that this will not occur. Neither African Wanderer CC, nor their employees or agents can be held responsible for any injury or incident on the safari. note that some camps/lodges/accommodation establishments are not fenced in.

15. Bookings

All reservations belong to African Wanderer CC until a deposit/payment is received. A provisional reservation and/or reservation can be cancelled/released at any time without prior notice in case the payment schedule is not adhered to.

16. Driving licenses

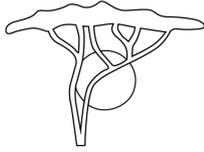
It is the responsibility of the client, who undertakes a self-drive tour, to obtain a valid International driver's license before the departure date. African Wanderer CC cannot be held responsible for delays in travelling due to the failure in compliance with the visa/passport/licence requirements.

17. Complaints

Complaints must be submitted to African Wanderer CC's at the time of occurrence of the inconvenience/problem, etc. and not after the tour/rental/service rendered, etc has ended.

18. Jurisdiction

In the event of any arbitration, this contract is governed by the laws of the Republic of Namibia.



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I have read, understood and agreed to the above Terms & Conditions (4 pages)

On behalf of the Client

Date:

Signature:

Name in full:

On behalf of African Wanderer

Date:

Signature:

Name in full: